

TERMS & CONDITIONS

1) The leased property is fully furnished, equipped with appliances, pots, crockery and linen. Each apartment has, Digital HD TV, iron and other household appliances are available upon request.

The rates include all utilities for utilities and WIFI facilities for guests of the Palace. Additional services are available for a fee.

2) Deposit and contractual formalities: on his arrival the customer must provide the details of a valid credit card to guarantee. Such information is kept as a precautionary measure and the card will be charged only in case of any pending payments and / or damage. If the client wishes to leave the property in times other than those specified, means right now that will prevail on the damage caused by the staff.

3) Payment terms: 30% at booking , 70 % on arrival. Upon arrival, also the guest pays the tourist tax of € 3.00 per adult (over 12 years) per day up to a maximum of n. 7 nights. This tax is not included in the daily rate. The Fees include VAT at 10%.

4) Cancellation Policy: If canceled up to 20 days before arrival – the initial deposit of 30% will be retained as a penalty. In case of cancellation from 20 days to 5 days prior to arrival will be charged to the card customer's credit, as a penalty, an additional 20 % of the entire stay. In case of cancellation from day 4 until no - shows will be charged 100% of the stay. In case of bookings from 5 days prior to arrival on the day of arrival will be charged the whole amount of the stay.

5) Check in and Check out

The check-in is by appointment between 14:00 and before 18:00. The Late check- in must be arranged prior to arrival and exactly after 20.00 there will be a fee of € 30.00 extra. The check-out must be by appointment by 10:00 in order to carry out a short survey for evidence of damage. In case you need to start before this time the inspection will be made the evening before the departure. Please estimated time of arrival and departure at least two days in advance or we can not guarantee assistance with check in / out. To get to Florence, upon your arrival call the following number +39 055 244509

6) Standards and behaviors:

The customer is obliged to observe the rules of "good neighbor" and to avoid behavior that may cause a nuisance to other residents of the building or neighbors. It is in any case forbidden: a) the use of shared areas that are not strictly relevant to the leased property , b) access for cycles or motorcycles inside the palace , c) keep some animals (unless otherwise specified) d) remove from the property and any movable object that make up the decor. The lessor reserves the right to visit, upon notice, the property leased.

7) Responsibility:

The customer exempts the lessor from any liability for damages arising from the acts of others, and interruptions of services, and is directly responsible to the landlord and third parties for damage caused by his fault by the shedding of water leaks gas , etc. ... and any other abuse or careless use of the rented property. The undersigned hereby submits to indemnify the lessor from any liability for any injuries or accidents may occur during the stay at the property. The landlord is not responsible for the theft or destruction of things brought by the tenant in the rented property.

8) Failure of the landlord:

In case of impossibility to provide accommodation services YOUR PLACE IN FLORENCE Srl is authorized to grant, in agreement with the conductor, a similar property: if the price of the replacement property is less, the difference will be refunded to the tenant, if the price of replacement property is greater, the difference will be borne by YOUR PLACE IN FLORENCE Srl, in the event that an agreement cannot be reached, either party may freely withdraw from the contract, in which case the tenant shall be entitled only to a refund of the sums so far currently paid

9) Jurisdiction and applicable law.

The contract is subject to the Italian law and jurisdiction. Any dispute will be referred exclusively to the court of Florence.

Date and Signature

In accordance with Articles 1341 and 1342 of the Civil Code specifically approved Articles . 2) Deposit and contractual formalities ; 3) Payment Terms , 4) Cancellation Policy: .5) Check in and Check out , 6) Standards and behaviors , 7) Responsibility . 8) Failure of the landlord. 9) Jurisdiction and applicable law

Date and Signature